



Please complete the form below and send it in with your handbag that is in need of repair. We will evaluate the item as soon as it is received to determine whether or not a repair is possible. **There are three allocated time slots within the year (January / August / December ) in which we send out repairs.** Depending on the time period is when you will retrieve your repair back from us. Please keep this in mind when sending in your item.

If any payment is needed to complete the repair, we will contact you by email for approval. We will then reach out to you to collect payment and the repair will be submitted upon approval. **Once payment has been received the repair team will start working on your item. It will take up to 12 weeks to be completed.**

Name:  
Phone Number:

Email Address:

Mailing Address:

City:  
Date Submitted:

Type of Bag/Item:

Color of Bag/Item:

Postal Code:

Please submit your bag to the address below:

Arnavutkoy Mahallesi Arnavutkoy Bebek Cad. Kristal Apt No:15 K:1 D:1 Arnavutkoy / Besiktas – İstanbul / Turkey

If you have any questions regarding this process please contact us at:

[info@bagohandicrafts.com](mailto:info@bagohandicrafts.com)

Thank you!

The Bago Team